

Technical Support Manager  
Pacific Vet Group – USA, Inc.

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Responsibilities:

- Provides technical service and training to customers including end users and distributors
- In collaboration with other company personnel, sets up and oversees “convincer” trials involving use of company products under commercial conditions.
- Troubleshoots customer problems, resolving same in a timely and professional manner.
- Provides assistance as needed to Director, New Product Development with new product development efforts
- Develops and delivers presentations describing the company’s products and technologies.
- Contributes to development of public view materials intended to support company’s sales and marketing efforts
- Represents the company at meetings and trade shows
- Need strong verbal and written communication skills

Requirements:

- Willing to travel approximately 50% of the time both domestically and internationally
- Must be self-motivated, detail oriented and organized
- Must be able to work independently
- Must be comfortable and effective in public speaking roles.
- Must have a high-level understanding of poultry health, preferably derived from a combination of formal education and work experience.
- Strong understanding of Poultry nutrition is a plus
- Must demonstrate intellectual curiosity, a willingness to contribute to team efforts, and flexibility in accepting a variety of roles within an emerging, science-based company.
- Advanced degree in poultry science, veterinary science and/or nutrition; or a demonstrated competency in these areas derived from extensive experience.

Location:

- Fayetteville, Arkansas

Contact:

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